



July 9, 2020

Dear Residents and Family,

We continue to have zero residents who have tested positive for COVID-19. Our latest round of broad based testing included tests of over 100 residents and staff in BHC. All results have been returned and all are negative for COVID-19. We have administered several rounds of broad based testing over the last few months in response to known positive cases among staff. Each round has provided validation the virus is not being spread at Brewster Place. Diligent adherence to the interventions we have in place is working. This is very good news.

We have hired a new company to run the salons on campus. PS Salons specializes in running salons and spas in retirement communities such as ours. The state inspectors were out yesterday and gave us clearance to begin operations of the salon in Redwood. The salon in BHC is anticipated to re-open July 14. The salon in Evergreen is closed due to renovation. The new salon and spa being built in Evergreen is going to be magnificent. It will include brand new hair care equipment, pedicure and manicure services, a massage room, and a separate barbershop. I am excited to share it with you in September!

Those of you who pre-registered for hair care with Maxine will receive a phone call to schedule your hair appointment. If you did not pre-register with Maxine you may call the salon directly at 267-0002 to make your appointment. I have attached copies of the services available and pricing for PS Salon. PS Salon offers some neat options for getting the most out of their services. Look for more information about PS Salon in the coming weeks.

Dining services in Redwood and the Market will resume Monday July 13. You should have received a flyer with instructions for registering for a seating time to help us assure successful social distancing. Please contact Maxine at 274-3374 if you need help registering. Free meal delivery is still available campus wide until August 17. You must call the kitchen in Redwood at 274-3340 if you are wishing to receive your meal in your home. We will no longer be placing menu cards on the doors of apartments in Redwood. The process for ordering meal delivery for all other locations on campus will remain the same.

Residents entering Redwood or Evergreen to visit, dine, or to use the public amenities must be screened once each day. To make the Market more accessible to residents visiting from outside Redwood, we are opening the west door to the pavilion. You must be screened prior to entering the Market. You may be screened at the main entrance of Redwood, or in the Security Office located adjacent to the Market.

Please keep an eye out for more information regarding the operations and access to the Brewster Health Center. We are hopeful structured visitation will resume July 14. Our Vice President of Operations, Lea Chaffee will be reaching out with more information.

I am proud of the plans and services our teams have developed to re-open campus safely. I am also very grateful to you all for the grace you have given us and the generosity of spirit I encounter all over campus during these times of challenge. I cannot imagine a better place to be right now. Thank you.

Joe Ewert  
President and CEO

# THANK YOU

for welcoming us to your community!

## RESIDENTS, FAMILY AND FRIENDS,

The team at PS Salon & Spa will now be serving you in your community's salon.

PS Salon & Spa offers a full menu of high quality, professional salon and spa products and services. You can pick up a copy of our full menu of offerings in the salon or view it online at [www.salonps.com](http://www.salonps.com).

We are also proud to use only the highest quality products. PS Salon & Spa is partnered with Paul Mitchell, and your salon will utilize many of their most popular product lines, including Tea Tree Shampoo, Tea Tree Conditioner and their industry-leading XG Color line.

Our employees (we call them PS Pros) are 100% licensed, background-checked and fully-equipped to provide professional, attentive and skilled service to every salon customer. PS Pros receive the best product, service and relationship-building training available from the Paul Mitchell network of national educators and product professionals, as well as from our own National Engagement Team.

At PS, we believe that our salons should elevate individual experiences and personal dignity through the celebration of beauty and shared humanity. Ten years of living up to this commitment has allowed us to grow to over 800 salons and deliver more than four million services to date. We are grateful for the opportunity to bring our experience and our passion for service to you and your community!

Thank you and see you in the salon!

**THE PS SALON & SPA TEAM**



People • Empathy • Respect



## Here's some additional things PS Salon & Spa offers our communities . . .

### Gift Certificates

Family and friends are always looking for considerate, personal ways to recognize their loved ones. PS provides an online shop where you can connect directly with a resident by purchasing personalized, hand-delivered gift certificates. Visit us at [shop.pslifestyle.com](http://shop.pslifestyle.com)

### American Senior Magazine

PS publishes American Senior Magazine, a lifestyle magazine for seniors with topics ranging from nostalgia, health and wellness, to interviews and spotlights on notable older Americans. The magazine is available in all of our salon locations and for home subscription.

### Billing Options

We are pleased to offer multiple ways to coordinate and pay for your services. Please stop by the salon and we can help you bill services to your community (where applicable) place a credit card on file, arrange for specific repeat services, etc.

### Engagement Events

Our PS Pros like to have fun too! Keep an eye out for upcoming events and chances to win services at the salon! Our team loves an opportunity to get to know our residents, their family and friends, and the staff.



## Menu of Services & Take Home

**Shampoo / Cond.**

Shampoo ..... 8

Basic Conditioner ..... 4

Deep Conditioning Treatment ..... 7

Paul Mitchell Anti-Thinning Treatment ..... 7

**Sets & Cuts**

Comb-Out • Touch-up ..... 12

Shampoo & Set Package ..... 20

Shampoo Blow-dry & Curling Iron ..... 20

Shampoo Only with Dryer ..... 9

Haircut Only ..... 18

Women's Cut & Shampoo Package ..... 18

UppDo ..... 26

Men's Cut & Shampoo Package ..... 18

Men's Clipper Cut ..... 15

Neck Trim ..... 7

Hair Fiber ..... 5

**Color**

Single Process Color ..... 55

Temporary Color Rinse ..... 4

Individual Foils ..... 7

Highlights ..... 70 • 75 • 80

**Perms & Relaxers**

Perm Only ..... 70

Partial Perm ..... 50

Hair Straightening Relaxer ..... 70

Relaxer Retouch ..... 45

**Spa Treatments**

Truist Moisturizing Manicure ..... 25

Truist Gloves ..... 5

Manicure ..... 20

Pedicure ..... 32

Spa Manicure  
(Extra Massage & Sugar Scrub) ..... 25

Spa Pedicure  
(Extra Massage & Sugar Scrub) ..... 36

Polish Change • Nail Shaping ..... 11

Toenail Clipping ..... 14

Foot Soak ..... 5

Add On French Polish ..... 5

1 Step Gel Manicure ..... 34

Paraffin Wax Hand Treatment ..... 10

**Aesthetics**

Men's Facial Grooming ..... 12

Hair Removal Service  
(per service for Chin or Lip) ..... 10

Hair Removal Service  
(per service for Brow) ..... 10

**Massage**

Head, Neck & Shoulders Massage  
(per 10 min) ..... 10

Hand Massage (per 10 min) ..... 10

